

POURING WITH HEART · THE SECURITY HOST

As the security host, you are one of the most dynamic and highly valued members of the team. Being the first point of impression to all of our guests you are the ultimate high five at the door. Helping create the energy for a welcoming, all inclusive, and accommodating experience while maintaining a friendly professional poise. You are a master at awareness and attentiveness while assuring the safety of the staff, the guest, and yourself by means of your constant presence. Actively and proactively preventing harm with a hands off approach that demands respect.

“There is no need to protect, if we create an environment that needs no protection”

ESSENTIALS

- Confirm each guest has a valid legal identification and is at least 21 years of age
- Track guest count and ensure that max capacity is never exceeded
- Participate in and attend team monthly workshops
- Follow guidelines of appearance and uniform
- Team correspondence and communication is absolutely necessary
- You'll need to be able to stand and stay alert for extended periods of time
- You'll need to be flexible with your schedule; work hours will be based on business needs
- Remain calm and collected in high pressure situations
- Accepting any currency, bribes, cash, etc. is strictly prohibited
- Fighting and/or verbal abuse is strictly prohibited
- You are required to have your PSO or valid State Guard Card
- Attend required STARs training, sensitivity training, & harassment training
- Have knowledge of the neighborhood and events both at the bar and locally
- Possess excellent communication skills and willingness to engage in small talk
- No history of or previous arrest for abuse/violence of any kind
- Possess the ability to de-escalate intense, high energy, high stress, and potentially dangerous situations without any physical engagement
- Keep the bar and its immediate surroundings free and clear of potential safety hazards
- Maintain your work space so that it is attractive from all angles
- Identify and report overly intoxicated, unruly, and/or guest under the influence of illegal substances

PERKS

Free Core Value Tattoos · Health & Wellness Program · Access to Beer & Spirit Societies

PHILOSOPHY

- This is a people business. Put people first.
- Never settle, never stop getting better. Good today, better tomorrow.
- Adapt & overcome. Things can and will change.
- Be easy to work with and thoughtful in how you work.
- Ask others how they are feeling, not how they are doing.
- Ignore the past and start each day anew
- Trust your instincts and keep your emotions & wits balanced.

You can't step in the same place twice so make each step count.
Be Thoughtful. Be Kind. Be Yourself. Make Shit Better.

